Entry #	Category	Knowledge Input to QRM	(1) Tacit or Explicit	(2) *FLOW* of knowledge - **Available, accessable, on demand**? - Are **heroics** needed? - A **newcomer** figure it out quickly?	(3) *QUALITY* of knowledge - **Reliable** (for intended use)? - Sufficient **Context & Rationale**? - Is it **Complete & Accurate**?	(4) Comment
example	Process Knowledge	**History of Problems with process/outputs**	Explicit	Marginal	Marginal	No standard repository in use across multiple sites using the same equipment makes it difficult to find documents
			Tacit	Poor	Excellent	Very difficult to know who SMEs are at various sites - and the SME at the vendor is always traveling so is difficult to talk to - but once we find the right people we get what we need
Entry #1						
1	Process Knowledge	**Design / Validation Documents - Facility & Utilities**	Explicit	Marginal	Marginal	
			Tacit			
Entry #2						
2	Process Knowledge	**Prior Knowledge/Lessons Learnt - current or other locations**	Explicit			
			Tacit	Poor	Marginal	
Entry #3						
3	Process Knowledge	**Routes for Contamination/Cross Contamination**	Explicit	Excellent	Excellent	
			Tacit	Marginal	Poor	
Entry #4						
4	Process Knowledge	**QRM Documents from design/previous stages**	Explicit	Marginal	Excellent	
			Tacit	Poor	Excellent	
Entry #5						
5	Process Knowledge	**System Integration Requirements (e.g., MES, EBR, BMS, etc.)**	Explicit	Marginal	Marginal	
			Tacit	Excellent	Marginal	
Entry #6						
6	Regulatory Requirements	**Applicable Legislation, Laws, EHS, etc.**	Explicit			
			Tacit			